

Financial assistance and support

• The Welsh Government has a longstanding commitment to supporting information and advice services so we can feel confident some of the most vulnerable people in our society have access to the free and impartial advice that they need to resolve problems with their housing, welfare benefits, employment and managing their financial commitments. The Welsh Government has introduced initiatives set out below to ensure that the people, who need it most, continue to get the help and advice they require. If, once having considered the guidance above, it remains necessary to ask families to contribute, you can signpost them to the information below.

The attached leaflet summaries the financial assistance that might be available to help families. The leaflet includes advice on:

- Loss of income
- UK Government support
- Housing
- Financial help
- Living costs
- Health & Well-being
- Family support
- Helpful contacts

‘Claim what’s yours’ - Take-up Campaign

We know that there are thousands of people in Wales who are not yet claiming the welfare benefits that they are entitled to. The Welsh Government has launched a take-up campaign ‘Claim What’s Yours’.

Advicelink Cymru offers free and confidential advice on a range of subjects such as:

- welfare benefits
- debt
- employment
- education
- housing
- immigration
- discrimination. We are directing people to a designated campaign page

www.gov.wales/claimwhatsyours where we encourage them to call Advicelink Cymru’s helpline - 0808 250 5700